

Clive Hansen

**From:** Sam Heynes  
**Sent:** 07 April 2020 13:31  
**To:** CPC - Council  
**Subject:** FW: Bus stop enquiry, Haywards Heath

FYI

Kind regards  
**Samantha Heynes**  
Parish Clerk  
Cuckfield Parish Council



01444 451610  
Out of hours mobile: 07932 444103  
[www.cuckfield.gov.uk](http://www.cuckfield.gov.uk)

Office Hours:  
Monday to Friday  
10am – 2.30pm

Cuckfield Parish Council, The Queen's Hall, High Street, Cuckfield, RH17 5EL

The information contained in this email may be subject to public disclosure under the Freedom of Information Act 2000. Unless the information contained in this email is a request for information about the subject matter of this email. The views expressed within this email and any attachments are not necessarily the views or opinions and used by the named addressee(s). If you are not the named addressee(s), any use, disclosure, copying, alteration or forwarding of this email and its attachments to 01444 451610 and remove this email and its attachments from your system. Steps are taken to minimise the risk of transmitting software viruses, but we advise you to remain responsible for any damage, loss or liability of any kind suffered in connection with this email and any attachments, or which may result from reliance on the content of this email.

---

**From:** [REDACTED]  
**Sent:** 07 April 2020 09:48  
**To:** Pete Bradbury (Cllr) <Pete.Bradbury@midsussex.gov.uk>  
**Cc:** clive.laband@midsussex.gov.uk; Sam Heynes <Sam.Heynes@Cuckfield.gov.uk>; [REDACTED]  
andrew.clarke@midsussex.gov.uk  
**Subject:** FW: Bus stop enquiry, Haywards Heath

Dear Cllr Bradbury,

Just in case you have lost track of the status of the bus stop safety issue near Penland Green, that I raised several months ago, please see the attached (the whole email string is relevant, so please take the time to scroll down). Of course, the way this has come about like so many other safety and wider public impact issues raised by the development continues to raise concerns, even if we are all now absorbed with Coronavirus concerns. I will copy any further responses I receive in due course to keep you informed.

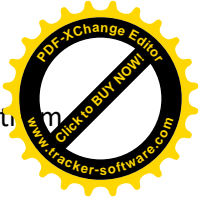
Regards.

David Downing

---

**From:** Lesley Gilbert [<mailto:lesley.gilbert@westsussex.gov.uk>] **On Behalf Of** Buses  
**Sent:** 06 April 2020 09:28  
**To:** D Downing  
**Subject:** RE: Bus stop enquiry, Haywards Heath

Dear Mr Downing



Thank you for your detailed emails, which as you mention, are outside of my role so I will therefore forward them to our Customer Services Hub who will in turn ensure they are sent on to the relevant departments for a response.

Should you wish to share the content of your emails with your local councillor and/or MP that is of course entirely of your choosing, and you may include my reply to you.

Kind regards  
Lesley Gilbert

---

**From:** D Downing [REDACTED]  
**Sent:** 01 April 2020 10:09  
**To:** Buses <[buses@westsussex.gov.uk](mailto:buses@westsussex.gov.uk)>  
**Cc:** Richard Speller <[richard.speller@westsussex.gov.uk](mailto:richard.speller@westsussex.gov.uk)>  
**Subject:** RE: Bus stop enquiry, Haywards Heath

Dear Ms Gilbert,

Further to my email below, and although I realise that this is not strictly “your part of ship,” I wish to bring to your attention and other copy addressees that I have today driven past the junction affected by the bus stop issue that you were looking into - only to find that what turns out to be further works on behalf of British Gas and linked to the new 3 way traffic light control that I referred to below, is this morning in a state of total chaos. This is because none of the traffic lights are currently working. I have reported this latest breach of road safety to the Highways helpline this morning under the following reference;

2704733.

I have also raised a separate report at my concern over the now 2 “shipping container, temporary tools stores,” which have been positioned on the road again, causing seriously compromised fields of vision on the very sharp bend involved. Clearly again, and as predicated, utility companies are just carrying on to do whatever they please. Fields of vision approaching this area of works are also further impacted by the fact that the current road parking in the area has not been suspended. The works are also on an authorised bus route. Of course, the questionable positioning of the tool stores is now further seriously compromised, by the associated failure of the planned 3 way traffic control. This incident has been recorded under reference 2704735.

Yours sincerely,

David Downing

---

**From:** [REDACTED]  
**Sent:** 31 March 2020 17:04  
**To:** 'Buses'  
**Cc:** Richard Speller ([richard.speller@westsussex.gov.uk](mailto:richard.speller@westsussex.gov.uk))  
**Subject:** RE: Bus stop enquiry, Haywards Heath

Dear Ms Gilbert,

Thank you for your reply below. I am not surprised that the bus stop in its current location was considered to be unsafe (any fool could see that), however I would like to know how it came to be approved in the first place?

I appreciate that the country is in the middle of a far larger crisis at the moment with Coronavirus, but as a local resident of Borde Hill Lane we have been subjected to repeated and seemingly un-ending safety issues resulting from the Penland Farm Development. We are currently bracing ourselves for a further 3 month total road closure, all of which has supposedly been subjected to the same amount of consideration and planning by so called experts, and been the subject of a separate “safety audit,” or so I am told. To my mind this continues to bring into serious doubt the amount of direct WSCC and Highways control that these developers are being bought to account for.



Also since Monday, another set of non-compliant 3 way traffic lights have been put in place at the junction of Penland Road and Balcombe Road (I have photos if you want them). Again no prior notice boards were displayed in advance of these works, again the lights have no reference to any Highways permission as they should, nor do they have an emergency 24 hour contact number in case the lights fail. I recently brought to Highways attention a similar problem over the recent BT works, and the supposedly follow-on British Gas works. The reply I received from Highways indicated that your inspector had subsequently found BT to be in breach of your regulations and that a fine would be imposed on them. All very well but week after week, month after month local residents are being put in danger, by these slipshod practises. Clearly self-regulation does not work.

As the so called "independent road safety audit" for this wider development was all conducted by a commercial sub-contractor to Redrow (the Penland Farm Developer, and not only commissioned by them, but entirely paid for by them), and as the findings of this study were seemly accepted at face value by Highways - to my mind - it brings into question whether any of the current control mechanisms for this whole project has been properly subjected to the correct rigour and oversight by the "appropriate local government regulatory authorities" that they should have been from the outset. Our lives in your hands. Your further comments would be appreciated. As it is, I just foresee things getting worse over the coming months.

Yours sincerely,

David Downing

P.S. I have read your legal disclaimer below, and I would like to ask for your permission to copy this correspondence to other interested West Sussex Counsellors, and possibly my M.P. ?

---

**From:** Jo Kenworthy [<mailto:Jo.Kenworthy@westsussex.gov.uk>] **On Behalf Of** Buses  
**Sent:** 31 March 2020 11:59  
**To:** [REDACTED]  
**Subject:** Bus stop enquiry, Haywards Heath

Dear Mr Downing

Thank you for your enquiry in which you raised your concerns regarding the bus stop by the Penland Farm development on Hanyle Lane, Haywards Heath which I believe was installed as a combined effort between the bus operator and site developer some time ago.

Firstly my apologies for the delay in replying with an update, however I can now confirm that a recent safety audit was undertaken on site and the result of this was that the bus stop was considered unsuitable for the location.

Based on this I can confirm that the bus operator has removed the flag and timetable case from the pole and has ceased serving the stop. The metal pole will also be removed in the near future.

Kind regards  
 Lesley Gilbert

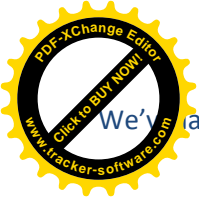
**Lesley Gilbert**  
 Public Transport Planner  
 Place Services – Highways, Transport and Planning  
 West Sussex County Council

CALL IM EMAIL

**Location:** Northleigh (1<sup>st</sup> Floor), County Hall, Chichester, West Sussex PO19 1RH  
**Contact:** **Internal:** 25433 | **External:** +44 01243 753530 | **Mobile:** xxxxxx xxxxxx | **E-mail:** [lesley.gilbert@westsussex.gov.uk](mailto:lesley.gilbert@westsussex.gov.uk)

[Report a problem with a road or pavement](#) or [raise a highways related enquiry](#)

Did you know you can follow West Sussex Highways on Twitter? [@WSHighways](#)



We've launched our new website

[www.westsussex.gov.uk](http://www.westsussex.gov.uk)



**LEGAL DISCLAIMER**

This email and any attachments are confidential and intended solely for the persons addressed. If it has come to you in error please reply to advise us but you should not read it, copy it, show it to anyone else nor make any other use of its content. West Sussex County Council takes steps to ensure emails and attachments are virus-free but you should carry out your own checks before opening any attachment.

---